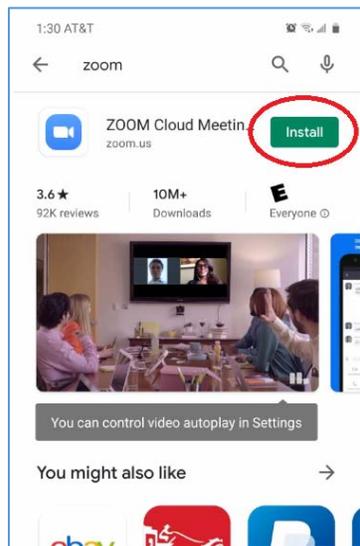


Step 1: You will need a device (smartphone, tablet, laptop, PC, etc) with a camera, speakers, and microphone.

NOTE: Please leave yourself plenty of time to get the app downloaded before your scheduled meeting time.

Step 2:  
Smartphone/Tablet:  
Go to your device's app store, search for and download the Zoom Cloud Meetings app.



Step 3:  
Smartphone/Tablet:  
Open the app and click on Join a Meeting.

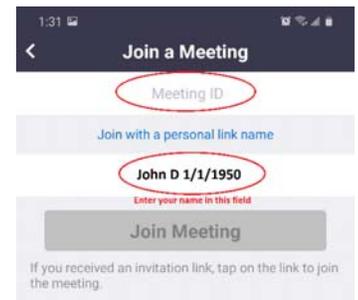


Step 4: Enter the meeting ID number provided by NorthCare and your name and click "Join."

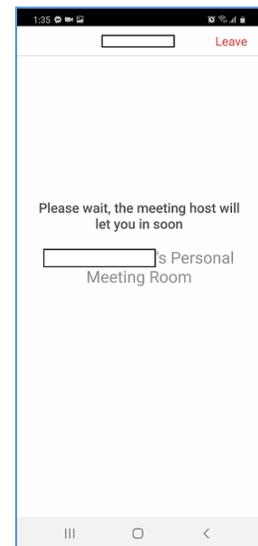
NOTE: Please enter your name in this format if possible to better identify you and start your appointment on time:

"First Name" "Last Initial" "Date of Birth"

Example: John D 1-1-1950



Step 5: Wait for your provider to start the meeting. If you get any pop-ups asking to allow Zoom to use your device's camera or microphone, please accept them.



Step 6: When your appointment starts, please click at the bottom to "Join Audio" and "Call via Device Audio" and then click on Start Video.

